



VersaCourt Tile Warranties

TILE 15 YEAR STANDARD LIMITED WARRANTY

Subject to the disclaimer and limitations set out below, VersaCourt warrants to the original purchaser of VersaCourt® Tile that the Tile will be free from defects in workmanship and material when installed and used in accordance with the product documentation for a period of fifteen (15) years from the date of original purchase. If a Tile fails within this time period due to a manufacturing or material defect, VersaCourt will either replace the failed tile or issue a credit for a replacement VersaCourt product of similar quality in accordance with the schedule set forth below. This warranty does not cover damage caused by accident, improper installation or disassembly, improper care, negligence, abnormal wear and tear, acts of God, or any other cause not arising out of defects in material or workmanship of the components.

TILE 10 YEAR UV LIMITED WARRANTY

Subject to the disclaimer and limitations set out below, VersaCourt, warrants to the original purchaser of VersaCourt® Tile that the Tile color will not fail due to UV degradation during the first 10 years from the date of original purchase. If the color in the Tile degrades by more than 50% from its original color due to UV exposure, VersaCourt will either replace the failed tile or issue a credit for a replacement VersaCourt product of similar quality in accordance with the schedule set forth below. This warranty does not cover color damage caused by accident, application of chemicals or cleaning agents, acts of God, or improper care.

TILE CREDIT SCHEDULE

0 through 7 years from original date of purchase - no replacement cost.

8 through 10 years from original date of purchase (UV limited warranty claim) - 50% of retail price of Tile at time of claim.

8 through 11 years from original date of purchase (standard limited warranty claim) - 50% of retail price of Tile at time of claim.

9 through 15 years from original date of purchase (standard limited warranty claim) - 30% of retail price of Tile at time of claim.

ADDITIONAL TILE LIMITATIONS OF WARRANTY

- VersaCourt will not warrant against damage to the locking system on the Tiles if disassembled improperly (pulling, tearing, bending, etc.).
- Installation of replacement product is the responsibility of the customer.
- Tile limited warranties do not cover any painted lines or logos on the Tile.
- These limited warranties are non-transferable and are extended only to the original end-use purchaser either directly, or by and through an VersaCourt authorized distributor or reseller.



DISCLAIMER

VERSACOURT DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND, EXPRESSED OR IMPLIED, IN FACT OR IN LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THESE LIMITED WARRANTIES ARE LIMITED TO REMEDIES OF CREDIT OR REPLACEMENT, WHICH SHALL CONSTITUTE THE EXCLUSIVE REMEDIES AVAILABLE UNDER THESE LIMITED WARRANTIES, AND ALL OTHER REMEDIES OR RESOURCES WHICH MIGHT OTHERWISE BE AVAILABLE ARE HEREBY WAIVED BY THE BUYER. VERSACOURT WILL HAVE NO OTHER OBLIGATIONS OR LIABILITY FOR DAMAGES ARISING OUT OF, OR IN CONNECTION WITH, THE USE OR PERFORMANCE OF THE PRODUCT INCLUDING BUT WITHOUT LIMITATION FOR PERSONAL INJURY OR ECONOMIC LOSSES. TO THE MAXIMUM EXTENT PERMITTED BY LAW, VERSACOURT IS NOT RESPONSIBLE FOR ANY DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. Some states (or jurisdictions) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

CLAIMS PROCEDURE

1. Call VersaCourt at 800-540-4899, or write VersaCourt, P.O. Box 927, Dalton, GA 30722 for verification of your warranty and instructions.
2. You will be requested to send proof of purchase, a sample of one full tile and/or photograph of the entire surface that is believed to be defective. You may be requested to send one tile of each color and one line of each color.
3. The claim will be promptly resolved either by replacement, credit or a written explanation for the denial of the claim.
4. VersaCourt may request that all or part of the defective items be returned to the plant. Disassembly, costs of the return of the tiles and components (freight), and reassembly are the responsibility of the customer. Shipment of replacement parts to customers will be at the expense of VersaCourt.

THESE LIMITED WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.